



All parents and carers will be required to fill in the trip consent forms PRIOR to trip.

We require your emergency contact details; this could be a family member or a friend who we can contact in case of emergency, but NOT YOUR own mobile number.

You MUST inform us of any special or medical requirements or needs PRIOR to the trip.

Eligibility for trips and outings is for families within the Hall Green District and have a child under the age of 5 years old.

If a parent is unable to attend due to other commitments, another adult may attend with the child/ren.

ONLY two adults per family and the children can attend.

FULL payment will be required on the booking day, if you are experiencing any difficulties then please see a member of staff.

Once places are confirmed the seats will be NON REFUNDABLE, unless we are able to fill your seat.

We operate a zero tolerance policy of abusive behaviour towards staff. If you are abusive or harass staff they are within their right to refuse to take you.

If it is a coach trip then the seats will be allocated by staff. We will try our best to keep the families together but unfortunately there will be no negotiating due to health and safety and the numbers we can carry per coach.

When you arrive for a trip you will be issued with an emergency contact telephone number which staff will have with them during the trip. If you need anything, contact staff on that number.

While on a trip your children are YOUR responsibility.

Staff are there to support you. If you would like to stay with them or need additional support then please inform the staff.

On arrival at the trip destination staff will inform you of the leaving time. Unfortunately due to past experiences of families not returning on time, we would like to highlight that staff will LEAVE WITHOUT YOU and you will be responsible for making your own way back. We have to consider the needs of the majority of families who do return on time.

We are bound by the legalities of the coach company. If you are lost near to the meeting time then every effort should be made to contact staff on the emergency number. If you are carrying a mobile with you then you must ensure you have given the number to staff and do not switch the phone off.